



Terms and General Conditions: 2011 – 2012

General:

Bookabee Tours Australia (Bookabee) operates tours throughout Australia. These tours involve travel through outback areas which are sometimes remote and isolated. For these reasons we reserve the right to alter itineraries, accommodation and transport as the necessity arises by way of weather, road, mechanical defect or any other foreseeable or unforeseeable operational conditions. Any personal expense incurred by a passenger as a result of any delay, alteration or curtailment of any tour is at the sole responsibility of the passenger. Bookabee is unable to guarantee exact arrival and departure times and is not liable for any failure to make connection with or guarantee operation of any particular service. Any unused portion, of a tour, for what ever reason, is not refundable. Whilst Bookabee will take all reasonable steps to provide an enjoyable tour, Bookabee accepts no liability for any loss of enjoyment whatsoever or howsoever experienced by the passenger. Bookabee or its representative has absolute discretion to withdraw from or curtail any person/s participation in any tour or activity, who due to their mental or physical condition, is such as to render them incapable of caring for themselves, or become objectionable to other passengers, or they become a hazard to themselves or other passengers.

Tour Itineraries:

Bookabee reserves the right to amend or alter tour itineraries to ensure the safety of tour guests. Tour itineraries may also be changed due to cultural reasons.

Rates:

Please note all prices quoted are in **Australian Dollars**, and are valid from 1 April 2011 to 31 March 2012.

Bookings:

At time of booking, a **non refundable deposit of 20%** in Australian Dollars must be made to confirm and secure the booking. Final accommodation is dependant on availability at time of booking and may vary.

Final payment must be made 7 days prior to tour departure.

Banksia Adventures is the sales agent for Bookabee Tours Australia:

Email: info@banksia.com.au

Phone: +61 8 8285 5033

Concessions:

Where a child rate exists, it will be applicable to children between the ages 0 -12 inclusive. Children aged less than 7 years of age – by prior arrangement only (to ensure that the tour is suitable for that age group and legal seating be placed into vehicles. Additional cost for this seating is AUD55.00 non-commissionable). A minimum of 2 adult fares must be booked for the tour before a child rate is applicable.

Cancellation:

Cancellation must be made in writing. Such notice is not effective until received by the company during normal working hours. If a tour has commenced there will be no refund of fare or unused portion of tour. The following fees apply to each individual person on cancellation when travelling on a public tour:

<u>Cancellation Period</u>	<u>prior to day of departure</u>	<u>Percentage per Person (nett)</u>
More than 30 days.....		20%
15 to 30 days.....		30%
2 to 14 days.....		50%
1 day or less.....		100%

Group Cancellation Policy will be available at the time of quoting.

Amendments:

Confirmed bookings will incur a \$50.00 payment fee per instance to make changes.

Fuel Surcharges:

A fuel surcharge may apply if the fuel price increases rapidly and will be subject to weekly review if implemented.

Smoking:

Government and Company regulations prohibit smoking inside all vehicles. Frequent stops are made for the comfort and enjoyment of all passengers.

Safety:

For health and safety reasons windows of the vehicle must be closed whilst travelling on unsealed roads. For passenger comfort the vehicle has dual air-conditioning.

Travel Documents:

Final documentation will be issued upon full receipt of cleared funds.

Travel Insurance:

A travel Insurance policy purchased in the country of origin covering loss of deposit, airfares, accommodation charges, medical expenses, loss or damage to personal property and repatriation expenses **is strongly recommended and encouraged**. The insurance should cover loss arising from the passenger's inability to travel due to any reason whatsoever. Bookabee accepts no responsibility for any loss, damages or expenses incurred by a person travelling.

Luggage:

Soft pack bag for luggage such as backpacks or duffle bags are desirable:

Max. weight limit 15 kgs.

Note – max. size 24"x 18"x 9",

(Larger sizes permitted only by arrangement).

What to Bring:

Casual comfortable clothing is recommended including light loose clothing for summer. Neat casual dress is required for some restaurants. Several changes including warm clothes for early morning and evenings are recommended. The suggested list below may assist you in packing efficiently.

- Wide brim hat and sunglasses
 - Sunscreen & Insect Repellent
 - Personal water bottle (for walks)
 - Small daypack/bag for your personal items;
 - Personal toiletries and medications
 - Bathers and towel (warmer weather)
 - Sturdy comfortable walking shoes with good gripping tread (enclosed)
 - Torch and batteries
 - Clothing for warm to hot days
 - Clothing for cool to cold nights
 - Don't forget your camera and film
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Further Information:

For further clarification of any information referenced above, contact the office of Bookabee Tours Australia.

Email: tours@bookabee.com.au

Phone: +61 8 82359954